



March 27, 2014

Dr. John C. Knapp
President
Hope College
141 E. 12th St.
P.O. Box 9000
Holland, MI 49422-9000

Dear President Knapp:

This letter is formal notification of the action taken concerning Hope College by the Higher Learning Commission. At its meeting on March 24, 2014, the Institutional Actions Council (IAC) acted on the items below. This letter serves as the official record of this action, and the date of this action constitutes the effective date of your new status with the Commission.

Action with Interim Monitoring. IAC continued the accreditation of Hope College with the next Reaffirmation of Accreditation in 2023-24. In conjunction with this action, IAC required the following interim monitoring.

- **Interim Report.** An Interim Report due 12/15/15 about issues identified in the Federal Compliance report about a revised policy approved by all levels of the institution, including the Board of Trustees, which definitively communicates Hope College's definition of the credit hour in terms of total student work and that the learning outcomes are consistent with the Federal Definition.

IAC also required the following interim monitoring topic to be embedded in the Year 4 Assurance Review.

- **Embedded Monitoring.** Year 4 Assurance Review will include an embedded interim report focused on efforts to enhance campus climate and current structures related to diversity. The report should include evidence of documentation of the processes to re-evaluate processes and any resulting changes; another campus climate survey and corresponding results; practices put in place to attract and retain students, faculty and staff of color; NSSE data on diversity; and evidence of open forums to discuss issues related to diversity.

If the current Commission action includes changes to your institution's *Statement of Affiliation Status (SAS)* or *Organizational Profile (OP)*, the changes will appear in these documents on the Commission's Web site within three weeks of the date of action. The *SAS* is a summary of your institution's ongoing relationship with the Commission. The *OP* is generated from data you provided in your most recent Institutional Update.

The Commission posts the SAS and this action letter with the institution's directory listing on its website. Information for the institution on notifying the public of this action is available at <http://ncahlc.org/Information-for-Institutions/institutional-reporting-of-actions.html>.

If you have questions about these documents after viewing them, please contact Steph Brzuzy. On behalf of the Board of Trustees, I thank you and your associates for your cooperation.

Sincerely,

A handwritten signature in black ink that reads "Sylvia Manning". The script is cursive and elegant, with the first letters of each name being capitalized and prominent.

Sylvia Manning
President